



## Leased lines

Leased Lines are business grade circuits that provide guaranteed, dedicated and symmetrical bandwidth. Perfectly suited for organisations that depend on connectivity, leased lines don't suffer from contended bandwidth or the unreliable delivery traditionally associated with broadband services. For businesses that require a more reliable service, dedicated leased lines are a natural solution.

### Features:

- ✓ Symmetrical bandwidth up to 10Gbps
- ✓ A dedicated circuit for your business
- ✓ Guaranteed network availability
- ✓ Guaranteed fix time in the event of an issue

## Metronet (UK) Wireless Leased Lines

Our enhanced wireless leased lines provide all the benefits of a dedicated circuit without the costly installation of a fibre connection. Traditionally, private fibre circuits cost thousands of pounds to install depending on the distance from the nearest exchange. Instead, Metronet (UK) offer a small, fixed fee that is not subject to any post-survey construction charges.

### Benefits:

- ✓ 100% independence from BT exchanges
- ✓ 99.95% uptime and 4-hour fix guarantee
- ✓ 5-10 day delivery period
- ✓ 24/7 customer support and network monitoring
- ✓ Unrivalled scalability & flexibility
- ✓ Extremely low latency

## Independence

Metronet (UK) delivers services to the customer premises across its own network infrastructure that is not dependent on third party exchanges. As a result, we consistently deliver against our 99.95% network availability and 4-hour fix Service Level Agreements.

## Support

Metronet (UK) proactively monitor the entire network 24 hours a day from our Network Operations Centre (NOC) which helps to deliver our circuits against an industry leading 4 hour fix time SLA. In addition we have 24/7 access to all points of presence (PoP), employ our own engineers and are equipped to address any faults that may occur within minutes. Metronet (UK) has the technical and engineering expertise to resolve any issue.

## Installation time

Metronet (UK) provide the fastest installation in the industry. Compared to fibre providers who have a lead time of between 60 and 90 days, Metronet (UK) can deliver leased lines within 5 to 10 days of receiving landlord approval. Since fibre operators are dependent on BT for installation of the circuit, neither the operator nor the customer has control of the installation process. Metronet (UK) owns the installation of wireless leased line services from end to end.

## Scalability

With our innovative use of technology Metronet (UK) customers can upgrade to a higher bandwidth remotely at a moments notice. For some upgrades, Metronet (UK) will need to install a more powerful radio unit; this can be scheduled within days and at a time that is convenient to you. Normally, this is done without charging the customer an upgrade fee.





### Flexibility

In addition to the scalable capabilities of our radio circuits, customers can also benefit from the inherent flexibility of a wireless solution. Businesses within our enhanced coverage areas can choose to relocate their connections for a small fixed fee, without the need to sign a contract extension. This level of flexibility is simply not possible with standard fibre circuits.

### Performance

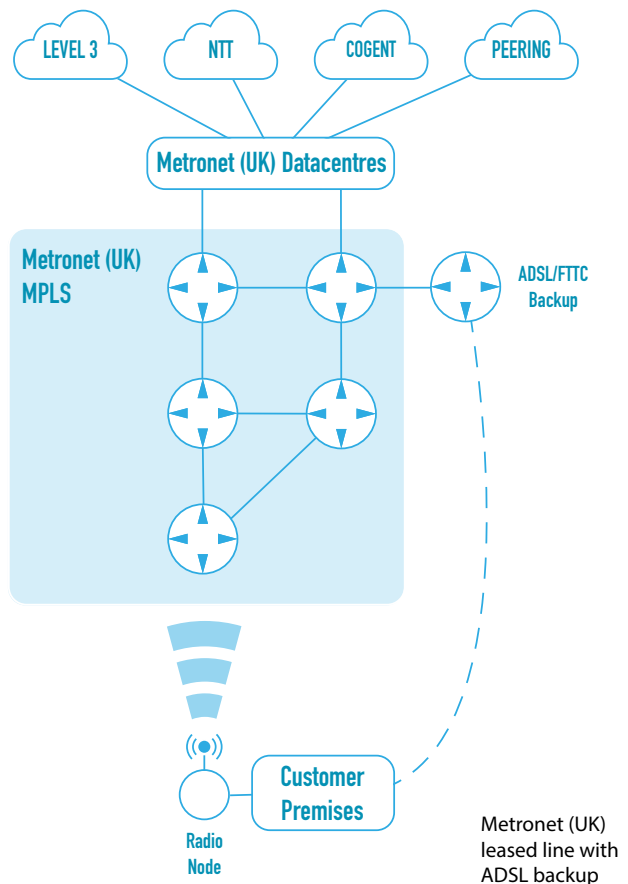
Metronet (UK) employ a state of the art packet routing and switching architecture based across multiple geographically disparate data centres. Our core network has been built to be robust and all PoP sites are connected using multiple hybrid technologies. Diverse high capacity interconnects with multiple transit and peering networks also ensure uninterrupted and uncontended Internet connectivity for all of our customers. Metronet (UK)'s investment in its core infrastructure makes it one of the most powerful and resilient networks in the UK.

### Security

A Metronet (UK) wireless IP connection is arguably more secure than a Cat 5 or fibre connection. We employ proprietary frequency hopping algorithms that are vendor specific and unique to radio pairs. The algorithms (specifically designed to optimise radio performance in the face of third party interference) appear completely random to any equipment that does not officially form part of the network.

### Resilience

Metronet (UK) can also provide various failover circuits to offer a truly diverse solution. Facilitating the use of the same IP addresses through both the Metronet (UK) primary circuit and backup paths, robust and always-on connectivity is ensured even during planned maintenance. Combined with an advanced feature set, tailored Quality of Service (QoS) enhancements are configurable to meet your business goals ensuring that your critical applications run seamlessly at all times.



### Summary

Metronet (UK) wireless leased lines offer our customers Internet access with capacities from 2Mbps upwards. Our independence from third party providers enables us to deliver dedicated circuits within 5-10 days, without the need for costly installation fees. Supported by the best service levels in the industry, Metronet (UK)'s wireless circuits are flexible and scalable in nature, enabling customers to scale bandwidth at short notice or even relocate their connection for a small fee.

